

### **Airbus launches SmartForce – services bringing the power of data to military operations**

Farnborough, 16 July 2018 – Airbus is extending its highly successful introduction of advanced data analytics in the civil aviation community to the defence market with the launch of SmartForce.

Airbus Defence and Space together with Airbus Helicopters are launching the SmartForce suite of services to enable military operators to exploit the data gathered by their aircraft to enhance operational safety, boost mission availability and reduce maintenance support costs. Operators can benefit from services to improve troubleshooting, optimize maintenance effort, predict maintenance actions and plan smartly for material demand.

The system incorporates on-site private data clouds to support specific military security requirements but also lays the ground for operational data-sharing between willing allies. The resulting enhanced decision-making reduces the maintenance burden and boosts fleet availability.

It will enable substantially more efficient maintenance by drilling into the wealth of data acquired by new generation helicopters and aircraft such as the NH90, A400M and A330 MRTT resulting in new standards of aircraft availability and the freeing of resources to focus on mission execution.

Head of Military Aircraft Services at Airbus Defence and Space, Stephan Miegel said: “SmartForce helps military operators to accelerate their own digital transformation in order to allow them to improve their operational readiness. Our vision is to enable data-driven new capabilities to support our customers in extracting more value from our in-service products. By breaking information siloes, Airbus teams can more rapidly perform root-cause analysis and faster trouble shooting, providing our customers with more efficient customer support.

“Our digital analytics services support the goal of enhanced mission readiness of our operators’ aircraft. They optimise maintenance practices, enable better informed and data-driven decision-making, and provide predictive solutions which all contribute to reduced workload and costs.”

Airbus Helicopters EVP Support / Services Matthieu Louvot said: “SmartForce will play a key role in fulfilling our greater goal of supporting our customers by leveraging the value of data for simpler, safer and more efficient operations.

“Our Connected Services offer will now be able to encompass the diversity of our customers with both Skywise Connected Services for civil operators and SmartForce for military operators.”

## Press Release

SmartForce builds on the successful experience of Airbus with its Skywise open data platform for the civil sector which now hosts the data of more than 2,000 aircraft at over a dozen airlines following its launch last year.

To satisfy military security requirements, SmartForce incorporates robust security measures such as geographic isolation, the use of accredited personnel, and monitoring by national cyber-security authorities.

### **About Airbus**

Airbus is a global leader in aeronautics, space and related services. In 2017 it generated revenues of € 59 billion restated for IFRS 15 and employed a workforce of around 129,000. Airbus offers the most comprehensive range of passenger airliners from 100 to more than 600 seats. Airbus is also a European leader providing tanker, combat, transport and mission aircraft, as well as one of the world's leading space companies. In helicopters, Airbus provides the most efficient civil and military rotorcraft solutions worldwide.

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