Air Center Helicopters signs Airbus HCare services contract for H225 fleet

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Anaheim, 28 February 2024 – Air Center Helicopters, Inc (ACHI) has signed an Airbus HCare In-Service contract to support their fleet of 18 H225 helicopters for the next five years. ACHI uses the versatile H225 aircraft to carry out a wide range of missions across the globe, including but not limited to expeditionary airlift, personnel recovery, search and rescue, medevac/casevac, Department of Defense real world scenario training, ship-based services, and disaster relief.

"We are proud to support ACHI's critical missions, and we're pleased they have seen great value in our HCare support and opted to upgrade their agreement," said Romain Trapp, Executive Vice President Customer Support and Services for Airbus Helicopters. "We are committed to providing ACHI and all of our customers with reliable support and services, so they can continue operating efficiently."

The full-by-the-hour (FBH) programme provides 'tip to tail' replacement coverage of components and is paid at a fixed rate per flight hour. This results in decreased aircraft downtime and more stable maintenance expenses for ACHI. ACHI was previously supported by Airbus through HCare parts-by-the-hour contracts for 10 of its aircraft, as announced in 2019.

As the latest addition to the Super Puma family, the H225 is recognized for its high performance in challenging conditions as well as its outstanding range and payload capacity. The aircraft's state-of-the-art avionics and autopilot systems provide increased safety, while reducing pilot workload.

HCare is Airbus Helicopters' comprehensive services offer, providing superior customer service support in five domains: Material Management; Helicopter Maintenance, Repair and Overhaul (MRO) and upgrades; Technical Support; Training and Flight Operations and Connected Services. With this contract, ACHI's entire fleet of Airbus helicopters will benefit from the HCare In-Service Part availability contract.







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