Standard Tools & Features

Regardless of the services selected from the STYRIS Line catalogue the following standard tools and features are available with all Airbus STYRIS Line contracts.

These standard features are:

• First Line – Technical hotline to Airbus services
• Waypoint – Ticketing tool
• STYRIS Line – Quarterly newsletter
• STYRIS Line – E-learning
• User Conferences – Invitation / Participation to Airbus user conferences and workshops

Safety and Environmental Protection

Airbus remains committed to meet the key principles of the International Association of Lighthouses Authorities (IALA) for the provision of safety and environmental protection of our VTS systems.

The Airbus services directorate remains committed to our vision of utilizing, creating and digitally transforming two-way communications and service mediums with our customers. Such transformation increases productivity, reduces number of on-site interventions, minimizes customer spare holdings and ultimately minimizes our carbon emissions and environmental footprint at your facilities.

Airbus safety and environmental policies detail our commitment and application to the core principles for health, safety and environmental management. In addition Airbus strictly adheres to the customer’s local working policies and instructions when conducting site interventions.

Airbus is a proud partner of the Green Award Foundation, as an incentive provider we recognize Green Award Ports. Those ports that participate in the Green Award scheme as an incentive provider upon contracting Airbus maintenance services will be given a 12 month free of charge concession for the Turn-Key Operation service detailed above.
Training

This Leaflet number 4 has been devised to provide the full suite of training elements which are required to operate, administer and maintain STYRIS systems. In addition, via our longstanding partners the Port of London Authority (PLA), we are also able to provide a full range of IALA-accredited V103 training courses.

Training can be delivered at our Airbus test and demonstration facility in La Ciotat, France, at PLA premises in London (for V-103 courses) or at the facilities of our customers. The types of training offered can be categorised into five distinct elements:

- Operator Training
- Refresher Training
- Maintainer Training
- Administrator Training
- V103 VTS Training (4 modules)

Refresher Training

Operational user refresher training for VTS operators following system upgrades or at regular intervals to ensure operational users maintain their knowledge, competences and mitigate the onset of skills fade. This training is provided for both STYRIS and Airbus legacy systems such as SYTAR and VTS9xxx systems. This is also an opportunity to run certain operator scenario’s that may have occurred in customers’ ports – lessons learned.

Administrator Training

System administrator training covers both the theory and practice of the system administration to provide the knowledge and practical competence required for a system administrator. Depending on the customer’s organisation and maintenance concept, Airbus delivers tailored administrator training to the necessary level of administration (typically technical level 1 and 2).

At technical level 1 - administration tasks consist of basic preventative actions and verification of the system status by using Airbus applications tools. These tasks could be performed by users familiar with the system and does not require any special technical skill.

At technical level 2 - administration tasks consist of performing preventive actions, maintenance, configuring and ensuring the reliability of computer systems. These tasks should be performed by technician or engineer having software knowledge in Linux and Windows commands.

Maintainer Training

Maintenance training for system technicians delivering the practical skills, knowledge and competence necessary to troubleshoot and maintain the system hardware. Depending on the customer’s organisation and maintenance concept, Airbus delivers tailored maintenance training at the required Technical Level Support (TLS). This being typically:

TLS1 – Basic preventive maintenance tasks to be performed by users familiar with the system and such does not require any special technical skill.

TLS2 – Extensive preventive and corrective maintenance tasks, replacing Line Replaceable Units (LRUs) from the available spares stock, and performing comprehensive fault isolation. These tasks should be performed by technician or engineer having hardware knowledge in electricity, mechanics and informatics.

103 Training

In association with our longstanding partner, the Port of London Authority (PLA), we can ensure that customers’ operators are not only proficient in the use of STYRIS VTS but also professionally trained by an accredited International Association of Lighthouse Authorities (IALA) training organisation to operate Vessel Traffic Services (VTS) systems.

IALA V103 VTS courses are conducted by the PLA. The courses on offer to UK and international VTS professionals are:

- V103/1 VTS Operator Training
- V103/2 VTS Supervisor Training
- V103/4 On-the-Job Training Instructor
- V103/5 VTS Revalidation Training

Courses are provided in a dedicated VTS training facility with a state-of-the-art simulator and Airbus DS VTS System. In order time is allocated to ship simulator and river operations to bring both the theory and principles of VTS into direct operational context.

IALA V103 training can be undertaken during one of PLA’s scheduled courses or a specifically arranged group course at their training centre in Gravesend UK.

For further information regarding course scheduling and prices please contact styrisline@airbus.com