Contacts

Airbus
9 rue Louis Rameau – B.P. 70101
95873 Bezons Cédex
France

Airbus
Hanns-Kunath-Straße 3
28199 Bremen
Germany

Airbus
La Ciotat Test Facilities
21 Athelia 2, 220 impasse du Serpolet
13704 La Ciotat Cédex
France

styrisline@airbus.com
France: +33 1 39 96 44 44
Germany: +49 421 48404 0

www.airbus.com/styris.html
Overview

Based on feedback attained via user conferences, customer surveys and training course critiques Airbus has implemented a unique digital application to enable efficient two-way communication and services via a single portal called STYRIS Line.

STYRIS Line allows to effectively administer and maintain STYRIS products to achieve the optimum system availability throughout the lifecycle of your Airbus product.

Leaflets

The STYRIS Line catalogue is sub-divided into specific elements. Airbus full spectrum of service capabilities is further illustrated in the respective leaflets.

These Leaflets are:
- No. 1 Warranty extension
- No. 2 Health Monitoring Program
- No. 3 System Maintenance Support
- No. 4 Training
- No. 5 Lifecyle Fee
- No. 6 Mid Life Upgrade
- No. 7 Turn-Key Operation

Standard Tools & Features

Regardless of the services selected from the STYRIS Line Catalogue the following standard tools and features are available with all Airbus maintenance service contracts.

Standard tools are:
- First Line – Technical hotline to Airbus Services
- Waypoint – Ticketing Tool
- STYRIS Line – Quarterly newsletters
- STYRIS Line – E-Learning
- Participation in Airbus user conferences & workshops

Safety & Environmental Protection

Airbus further develops its long-term commitment in meeting key principles of the International Association of Lighthouse Authorities (IALA) for the provision of safety and environmental protection of our systems.

The Airbus services directorate remains committed to the vision of utilizing, creating and digitally transforming two-way communications and service mediums with our customers. Such transformations increase productivity, reduce the number of on-site interventions, minimise customer spare holdings and ultimately diminish carbon emissions and environmental footprint.

Airbus safety & environmental policies detail our commitment and application to the core principles for health, safety and environmental management. In addition Airbus strictly adheres to local working policies and instructions when conducting site interventions.

Airbus is a proud partner of the Green Award Foundation. As an incentive provider we recognize Green Award Ports. Those ports which hold a Green Award Foundation certification upon contracting Airbus maintenance services will be given a 12 month free of charge concession for the System Health Monitoring (SHM). Further details are contained within Leaflet 3.

Airbus Legacy Systems

Airbus continues its commitment in supporting our legacy systems in accordance with contractual obligations. Thereby customers not having migrated to one of our third generation STYRIS products can further benefit from our services.

Selection of Service

For further information and guidance on selecting the best service to meet your needs, please contact Airbus commercial services via styrisline@airbus.com.