SAFETY INFORMATION NOTICE

SUBJECT: DOORS AND SERVICE COVERS – Jettisonable Sliding Door

Unintended release from the helicopter

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Reason for Revision 1:
As of today you have access to a 3D tutorial, showing the correct installation procedure of the jettisonable sliding doors.

There are two designs in service. For both designs, the same installation procedure applies:

- **Design 1 (Disc spring):**
  - Link to the tutorial:  [http://youtu.be/0xUI-iZsPb0](http://youtu.be/0xUI-iZsPb0)

- **Design 2 (Coil spring):**
  - Link to the tutorial:  [http://youtu.be/XpiKgH9n7so](http://youtu.be/XpiKgH9n7so)

Airbus Helicopters Deutschland informs you of further incidents on ground, during which attachment brackets of the jettisonable sliding doors unintentionally released from the helicopter. All these incidents occurred after maintenance actions.

As a consequence, Airbus Helicopters Deutschland points out that the instructions given in the Aircraft Maintenance Manual (AMM) must be strictly adhered to when a jettisonable sliding door is to be reinstalled.

The following two last checks are absolutely mandatory and make sure that the jettisonable sliding door is installed correctly.

**Use a Test Pin:**

Suitable material: steel wire diameter 1.2 mm to diameter 1.6 mm

- 4 mm
- 11 mm
- 75 mm
- 23 mm
- 4 mm
Check 1: The inspection holes (A) must be visible

Check 2: The Test Pin must not fully penetrate through the inspection hole (only middle lever shown).