Having your aircraft maintained by Airbus Helicopters puts manufacturer expertise at your disposal, guided by four main priorities:

- Enhanced safety
- Higher availability
- Optimized costs
- Sustained asset value

WHEREVER YOUR HELICOPTER IS OPERATED, WE CAN PROVIDE THE SERVICE YOU NEED.

Airbus Helicopters offers a large and complete range of solutions for the maintenance of its helicopters.

FOR MORE INFORMATION, PLEASE CONTACT: marketing-services.helicopters@airbus.com

FOR ALL YOUR CUSTOMER SERVICE NEEDS:

Email: customersupport.helicopters@airbus.com

Phone: + 33 4 42 85 97 97

Fax: + 33 4 42 85 99 96

AirbusWorld
Your airbus helicopters customer portal
https://keycopter.Airbus.Com
Important to you, essential to us.

WHATEVER
YOUR NEED,
THERE IS
A CUSTOMIZED
SOLUTION
FOR YOUR
AIRCRAFT

H Care
Maintenance Repair
& Overhaul

AIRCRAFT
MAINTENANCE
AIRCRAFT
REPAIR
ON SITE
ASSISTANCE

H Care
Upgrades

UPGRADES
SERVICE BULLETINS &
SUPPLEMENTAL TYPE
CERTIFICATES
AIRCRAFT MAINTENANCE

A full range of services from line maintenance up to major inspections, for the whole Airbus Helicopters range.

Benefit from Airbus Helicopters’ design office expertise, a solution always available and in accordance with local authorities and international requirements (EASA, FAA).

Services performed at customer premises, through the Airbus Helicopters network equipped with local means and capabilities, or in house.

Our technicians’ experience has been built on long and diverse field experience gained on the worldwide global fleet.

TURNKEY SOLUTION
Can be performed jointly with SB/STC, Mid-life upgrades, Aircraft rebuilding…

LEADING-EDGE TECHNOLOGY
Benefit from the latest innovation.

OEM STANDARDS
State of the art means, qualified and highly skilled technicians.

COMMITMENTS
Basic inspections performed within fixed TAT.
AIRCRAFT REPAIR

Benefit from solutions defined and developed by the Airbus Helicopters design office, tailored to each aircraft configuration.

A large range of services: repair and rebuild operations, structural repairs (airframe structure, canopy, cowlings...) and replacement of major airframe components (tail boom and stabilizers, fuselage aft junction assembly...).

Turn-key solutions performed through approved means ensuring conformity and interchangeability of repaired element.

CUSTOMIZED ENGINEERING
Designed by the OEM for each aircraft configuration.

PROXIMITY
Expertise close at hand, through the Airbus Helicopters network.

INTERCHANGEABILITY
Repair done on manufacturer certified jigs.

TECHNOLOGIES
Special means for aircraft rebuild (master jigs, test benches...).
ON SITE ASSISTANCE

On site technical assistance for components and helicopter maintenance, for all kind of operations (aircraft maintenance, aircraft repair and rebuild, upgrades…).

Immediate access to OEM expertise with Part 145 qualified technicians, skilled on the latest technologies.

Adequate and easy solutions avoiding aircraft transport and reducing repair time, for an improved aircraft availability.

COST EFFECTIVENESS
Avoid cost of aircraft transport…

AIRCRAFT AVAILABILITY
Minimized aircraft downtime.

REAKIVITY
Immediate support at your doorstep.

OEM EXPERTISE
Work performed by highly skilled technicians.
WHEREVER YOU OPERATE... WE SUPPORT YOU

OUR GLOBAL NETWORK SPANS MORE THAN 150 COUNTRIES WITH AN EXTENSIVE APPROVED MAINTENANCE NETWORK LOCATED IN CLOSE PROXIMITY TO CUSTOMER FACILITIES:
• 30 customer centres and affiliated sites.
• 96 service centres.
• 10 logistics hubs and local inventories, as well as multiple local stock warehouses.
• 4 technical support hubs.

Find your service centre with our Heli Presence App on your mobile devices or through our Airbus Helicopters website https://www.airbus.com/helicopters/services/global-network-map.html
UPGRADES

Airbus Helicopters proposes tailored solutions to increase your helicopter’s overall performance and reduce its cost of maintenance, contributing to harmonized fleet or role/mission change, the better to be prepared for missions.

A large range of conversions (e.g. AS365 N1/N3) and mid-life upgrades (e.g. glass cockpit) to maintain your aircraft at the latest version, benefitting from innovations and advanced technology, perfectly adapted to your aircraft configuration and defined by our experienced design office teams.

Upgrades provide new life to your aircraft, covering obsolescence, with the insurance of proven, certified and safe modifications developed by the Type Certificate holder.
SERVICE BULLETINS & SUPPLEMENTAL TYPE CERTIFICATES

STANDARD UPGRADES
Buy your kit online
A large range of standard upgrades (SBs and STCs), an immediate answer though our customer portal.
https://keycopter.airbus.com

CUSTOMIZED UPGRADES
We adapt the kit to your machine
A personalized and adapted solution, developed according to the as-delivered configuration of your helicopter.

TURNKEY SOLUTION
We install it for you
Complete solutions designed and performed by Airbus Helicopters.
OFF-THE-SHELF
A large catalog of kits immediately available.

ONLINE STANDARD SOLUTIONS
Quick and easy access through our customer portal.

QUALITY STANDARDS
Upgrades duly certified by main authorities.

AVAILABILITY
Solution always available for you.