



Helicopters

Keycopter Customer Portal



AIRBUS



Access Keycopter online services 24/7

> INNOVATIVE ONLINE PLATFORM

> AVAILABLE 24/7

> COMPATIBLE WITH ALL DEVICES

> DIRECT LINK TO AIRBUS
HELICOPTERS

Ask your local contact which Keycopter services are available for you



From any device

Exclusive range of dedicated online services

Helping you to manage your fleet when you need it

An on-the-go platform, wherever you are

We are at your service



Airbus Helicopters Customer Portal

eTechpub

is an online library offering a complete range of up-to-date technical publications at your fingertips, either through the O.R.I.O.N. interactive viewer or in PDF format.



Main functionalities

- > O.R.I.O.N. interactive viewer
- > Downloadable PDF format documentation
- > TIPI

What this means for you

> Access all technical publications online

> Take advantage of an up-to-date documentation

> Use a powerful full-text search engine

> Find any information with a single click

> Create your own inspections

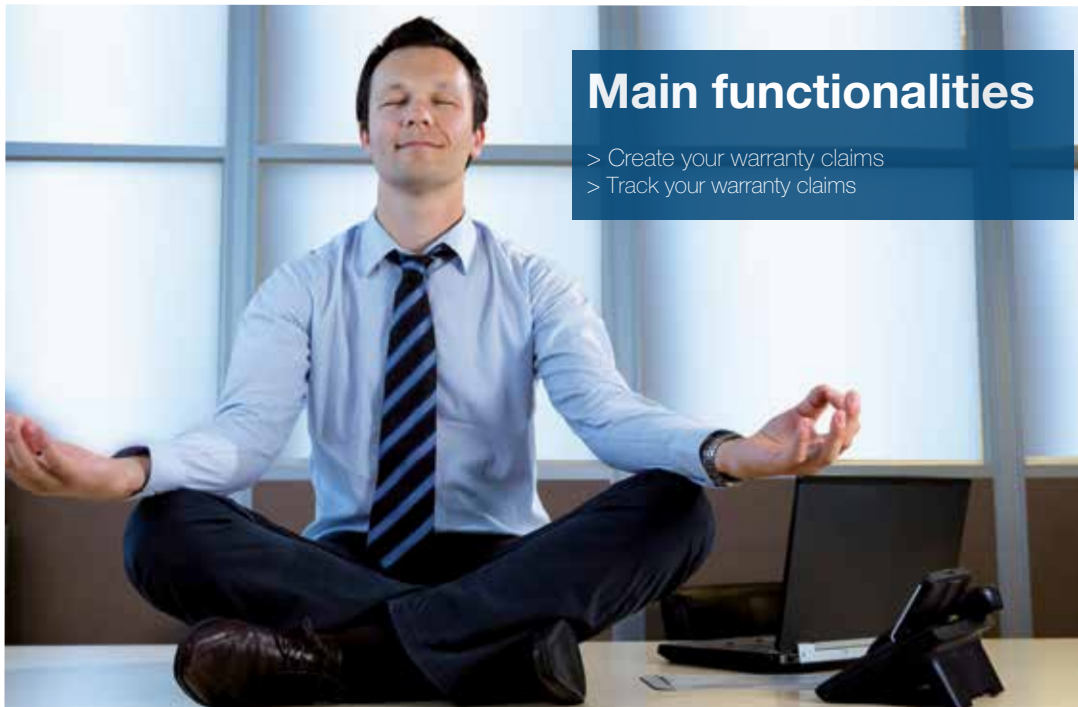
> Optimize maintenance preparation tasks

> Display the technical publications on your tablet

> Access the documentation anywhere at any time

eWarranty

is a paperless web tool enabling you to easily manage your claims from start to finish with reduced processing times.



Main functionalities

- > Create your warranty claims
- > Track your warranty claims

What this means for you

> Directly contact Airbus Helicopters warranty department

> Transfer your claims in real time to relevant teams

> Get full visibility on all your ongoing claims at user and company levels

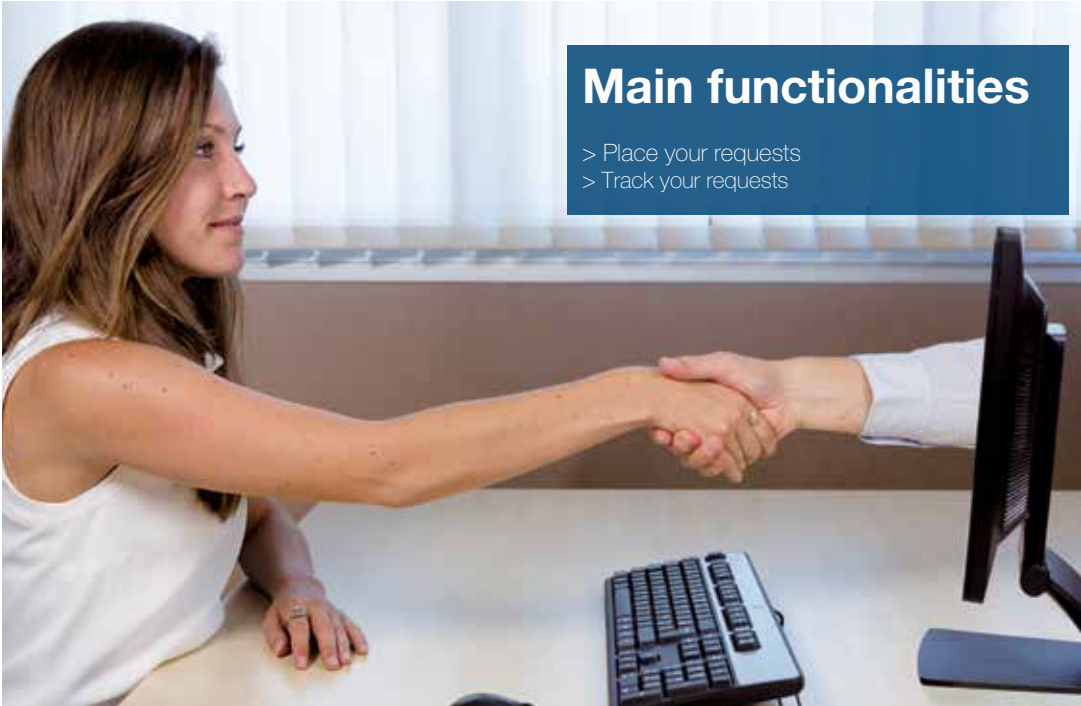
> Monitor your claims status at each stage of the process

> Access all claims-related information in one place

> Save time and gain efficiency

eRequests

is an interactive communication tool allowing you to get quick responses from Airbus Helicopters experts regarding support and service-related questions.



Main functionalities

- > Place your requests
- > Track your requests

What this means for you

- > Place your support and service-related questions through Keycopter
- > Transfer your requests in real time to relevant teams
- > Get full visibility on all your ongoing requests at user and company levels
- > Be informed about your updated requests status
- > Directly interact with Airbus Helicopters experts
- > Benefit from efficient on-quality and on-time feedback

eOrdering

is a module allowing you not only to place spare parts and upgrade kits orders, but also to manage quotations, invoices and to follow your orders backlog.



Main functionalities

- > Access your spare parts and upgrade kits catalogs
- > Create your orders and quotations online
- > Track your orders, quotations and invoices

What this means for you

> Access your spare parts and upgrade kits catalogs

> Complete your shopping basket from the IPC

> Place and track your orders and quotations

> Get immediate parts' availability and prices

> Follow your orders backlog

> Check the progress of delivery in real time

> Print and review your invoices

> Download updated orders-related documents at any time

Contact

For more information, please contact:
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