www.airbus.com

SUPPLY SERVICES GROUP

US Main Number: (972) 772-7371
On-Call Cell: (972) 679-7052
AOG Number: (800) 267-8371
AOG Email: aog.us@airbus.com

Canada AOG Number: (800) 267-4999

TECHNICAL SUPPORT

US Main Number: (800) 232-0323
On-Call Cell: (214) 215-4770
Email: technical.support@airbus.com

Canada Main Number: (800) 267-4999

TRAINING

Main Number: (972) 641-3498
Email: AHNA.Training@airbus.com

AIRCRAFT SALES

Phone: (972) 641-3662
Dear Valued Customer,

This past year has been like no other in our industry, and I could not begin this letter without first thanking everyone for their operations this past year saving lives, protecting communities, carrying essential goods, safely transporting passengers, and ensuring critical infrastructure across the U.S. and Canada.

At Airbus Helicopters North America, we know that you rely on our support now more than ever, and this drives our teams to provide you with the services and support you need in this rapidly changing industry environment. We continue to take the necessary steps to protect the health and safety of our employees so that we can remain fully operational in supporting your fleet and critical missions.

We know that when you need your helicopter to carry out your specific missions, you need it ready then, without unexpected surprises or hurdles. As we continue to look for ways to improve the service and support that we provide to all our customers in the region, we’ve taken your feedback to heart and are implementing concrete changes in 2021 across all of our service solutions, so we can better help you increase your aircraft availability, manage your recurrent costs, reduce and more quickly mitigate any AOG situations, and streamline your exchanges with our teams to improve your overall AHNA Customer Support experience. I’d like to highlight a few of these changes that you’ll see throughout the year:

We’re completely rethinking our approach and organization. We’re building a new team 100% dedicated to AOG to streamline the process, accompany our customers through it, reduce lead times, and ensure 24/7 telephone and online support. We’ve also increased our Customer Support Management team to help streamline spares logistics and deliveries and reduce AOGs, while also developing new processes to improve the customer experience of placing support orders. They also will assist with new HCare by the hour contracts, which are seeing a steady increase for our customers looking to combine OEM expertise with comprehensive cost management. Lastly, we’ll be adding two new Customer Support managers for eastern and western Canada to be closer to our customers, and are training Tech Support Reps for the ramp up of the Super Puma in the region.

We’ve increased the capabilities of our service centers, including our first H160 service center in the Northeast U.S, gearing up for this aircraft’s entry into service later this year. We’ve also added a more exhaustive list of Airbus STC and SBs into the catalog on AirbusWorld, which is also receiving several upgrades this year. On the training side, we’ve adapted our schedules and procedures to safely fulfill customer requirements during the pandemic and have also launched new virtual training options. We will soon be deploying H145 5-blade maintenance training courses and will inaugurate Helisim’s H145 (4 and 5 blade) Level D Full Flight
Simulator in Grand Prairie, Texas this spring.

As our world becomes more connected, we are rolling out new video content and webinars for better awareness and proficiency on digital solutions, including software applications, ground segment tools, and analytics, among others.

Lastly, on the MRO side, we are not only overhauling your aircraft, but our internal tools and processes as well. We’re implementing new software for more dynamic scheduling and status updates, we’re investing in more training for our teams, and we’re adding a Tech Support role in our blade shop. We’re also increasing our capacity for dynamic component repairs and will inaugurate later in the year a new DCR test bench in our Grand Prairie, Texas, support facility.

Our overriding goal in implementing these changes is to provide a seamless support experience so that you can keep your mind on carrying out your missions. You’ll find in the attached documents everything you need to know about customer support at Airbus Helicopters North America, and if you have any questions, do not hesitate to reach out to myself or my teams.

I speak for the entire Airbus Helicopters North America team when I say we appreciate your business, and stand ready to support you as the world and your business continue to evolve. Thank you again for your trust in Airbus, and stay safe.

Best wishes,

Anthony Baker
Vice President
Customer Support, North America

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Email:  anthony.baker@airbus.com
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Canadian Plant
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Canada Main Number: (800) 267-4999

TECHNICAL SUPPORT

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On-Call Cell: (214) 215-4770
Canada Main Number: (800) 267-4999
DISCLAIMER: The information contained in this Directory is for reference purposes only and should only be consulted for the applicable service year listed. Airbus Helicopters reserves the right to update any of the Directory information at any time without notice. Please consult Airbus Helicopters, Inc or the companies identified in this Directory should you require confirmation of the listed information.
Regional Customer Support

The Regional Customer Support Management Team is your single point of contact for AHI when needed and your internal voice.

Customer Support

Airbus Helicopters, Inc. Customer Support Team is committed to providing the best support in the industry.

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CSM Phone: (800) 232-0323

Materials Support

The Materials Team provides timely support to include processing of AOGs, customer quotes, spares orders, exchanges, repairs and rentals.

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Southwest Region
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Jason Spade, CSM
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(85 Customers)
Ceaser Medrano, CSM
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Service Centers
Jim Selner, SCNM
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AH US CUSTOMER SUPPORT
<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
<th>Cell</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
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<td><a href="mailto:brian.reid@airbus.com">brian.reid@airbus.com</a></td>
</tr>
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</tr>
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</tr>
<tr>
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</tr>
<tr>
<td>Customer Support Manager - Key Account</td>
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</tr>
<tr>
<td>Customer Support Manager - Southwest</td>
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</table>
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Airbus Helicopters’ technical support team is dedicated to providing support in the following areas:

- Technical Support and Product Expertise
- Field Service
- Technical Publications
- Fleet Statistics

Technical Support is always available for immediate response:

Technical Support Phone: (800) 232-0323
technical.support@airbus.com
<table>
<thead>
<tr>
<th>Sr. Director, Technical Support</th>
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<tbody>
<tr>
<td>Phone: 1 (800) 232-0323</td>
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<th>Sr. Manager, Technical Support</th>
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<tr>
<td>Ken Arnold</td>
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<td>Phone: (972) 641-3556</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:ken.arnold@airbus.com">ken.arnold@airbus.com</a></td>
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<th>Supervisor, Technical Publications</th>
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<tr>
<td>LaSaundra Hendrix Barnes</td>
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<td>Phone: (972) 641-3413</td>
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<tr>
<td>Fax: (972) 641-3468</td>
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<th>Canada - Tech Rep Supervisor</th>
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<tr>
<th>Database Specialist</th>
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<tr>
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<tr>
<th>Fleet and Tech Data - Canada</th>
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<tbody>
<tr>
<td>Caren Stewart</td>
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<td>Phone: (905) 994-2969</td>
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<td>E-mail: <a href="mailto:caren.stewart@airbus.com">caren.stewart@airbus.com</a></td>
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<tr>
<th>Technical Support Liaison</th>
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<td>Matthieu Porcher</td>
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<tr>
<th>TECHNICAL REPRESENTATIVES BY MODEL</th>
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<tbody>
<tr>
<td>H120, AS350/H125, H130, AS355</td>
</tr>
<tr>
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</tbody>
</table>
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REGIONAL FIELD SUPPORT

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Key Account- AS350/H125, H130, EC145

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18
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Technical Publications are essential to the safe and efficient maintenance of Airbus Helicopters products. O.R.I.O.N, Optimized Reader for Internet and Other Network is a navigation tool for interactive electronic documentation. O.R.I.O.N offers optimized navigation allowing quick access to the information through advance search functions, table of contents and libraries, and are provided free of charge with the purchase of a new aircraft.

Manuals on USBs are available for the following aircraft:

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<th>Aircraft</th>
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Vendor manuals on USBs are available for the following aircraft:

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Airbus Helicopters’ repair and overhaul facilities provide inspection, maintenance and repair services for Airbus Helicopter products. Our team consists of experienced, factory-trained technicians, supported by service engineers and quality assurance technicians. Our repair and overhaul team strives to provide the most comprehensive service and competitive pricing in the industry.
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Details on scheduling and pricing can be found online at www.airbushelicoptersinc.com.

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Airbus Helicopters’ maintenance training school offers a variety of courses including: airframe field maintenance, automatic flight control system, field maintenance and general maintenance. For your convenience, off-site training is also available.

Details on scheduling can be found online at https://www.airbus.com/us/en/helicopters/training.

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AVIONICS
2021 Course Catalog

Airbus Helicopters, Inc. is pleased to offer the following catalog of flight and maintenance training courses.

For full details of courses, please contact your local Airbus Helicopters’ representative or visit our website at: https://www.airbus.com/us/en/helicopters/training.

Flight Training Courses

These courses combine classroom instruction with flight instruction. Minimum requirements include FAA-issued Private Pilot Certificate with a Rotorcraft - Helicopter Rating, take-off and landing currency in helicopters, and a valid medical certificate.

Pilot Initial/Transition Course

Initial/transition flight training in factory owned helicopters is offered for the following models:

**AS350/H125 Series** - 5 day program includes flight and simulator training
**EC145** - 10 day program includes flight and simulator training

Initial/transition flight training for the following models is conducted in the customer’s helicopter. Pricing will be negotiated based on travel expenses and daily instructor costs.
**TRAINING COURSES**

**H120** - 3 days classroom, 3 flight hrs  
**H130** - 3 days classroom, 3 flight hrs  
**AS355 Series** - 3 days classroom, 4 flight hrs  
**EC135/H135 IFR** - 7 days classroom, 7 flight hrs  
**H145** - 8 days classroom, 7.5 flight hrs, simulator only course is also available starting mid-2020  
**BK117** - 4 days classroom, 4 flight hrs  
**AS365** - 5 days classroom, 5 flight hrs  
**H155** - 7 days classroom, 7 flight hrs  
**H215** - 10 days classroom, 10 flight hrs

**Pilot Recurrent Course**

Recurrency flight training in factory owned helicopters is offered for the following models:

**H120** - 1 day classroom, 1.5 flight hrs  
**AS350/H125 Series** - 2 day program includes flight and simulator training  
**EC145/H145** - 4 day program with either flight in simulator or aircraft

Recurrency flight training for the following models is conducted in the customer’s helicopter. Pricing will be negotiated based on travel expenses and daily instructor costs.

**H120** - 1 day classroom, 1.5 flight hrs  
**H130** - 1.5 day classroom, 1.5 flight hrs  
**AS355 Series** - 1 day classroom, 2 flight hrs  
**EC135/H135 VFR** - 1 day classroom, 1.5 flight hrs  
**EC135/H135 IFR** - 2 days classroom, 2 flight hrs  
**BK117** - 1 day classroom, 1.5 flight hrs  
**AS365** - 1 day classroom, 1.5 flight hrs  
**H155** - 2 days classroom, 2 flight hrs  
**H215** - 5 days classroom, 3 flight hrs

**Inadvertant Instrument Meterological Conditions (IIMC)**

To review flight conditions that typically leads to inadvertent IMC conditions. This course emphasizes the identification of circumstances conducive to inadvertent IMC and strategies to abandon continued VFR flight into deteriorating conditions. The discussed strategies will include Aeronautical Decision Making (ADM) skills, weather resource gathering, Single Pilot Resource Management, and IIMC survival techniques.
This course segment is complete when the student can demonstrate an understanding of the conditions that typically lead to inadvertent IMC, describe the basic skills required for and items that assist in recovery from IIMC and unusual attitudes.

The student is exposed to Instrument Meteorological Conditions (IMC) in a controlled environment where they may experience the risks associated with IMC conditions in a non-IFR certified aircraft. The student will be exposed to Marginal VFR (MVFR) conditions while under the hood, as well as actual IIMC. During the students training they will review IIMC procedures, Single Pilot Resource Management skills as well risk management techniques.

This course consists of half a day of classroom instruction and 2 hours of simulator flight.

**Maintenance Pilot Flight Procedures Course**

Maintenance pilot flight procedures courses are offered in our factory owned aircraft. Successful completion of an approved Pilot Transition course is a pre-requisite for this course.

- **AS350 B2** - 2 days classroom, 1.5 flight hrs
- **AS350 B3/H125** - 2 days classroom, 2 flight hrs
- **H135** - 2.5 days classroom, 3 flight hrs
- **EC145/H145** - 2 days classroom, 4 flight hrs

**Pilot Differences Course**

Pilot differences courses are offered in our factory owned aircraft. Successful completion of an approved Pilot Transition course is a pre-requisite for this course.

- **AS350 B2 to B3/H125** - 1 day classroom, 2 flight hrs

Pilot differences courses are also offered in the customer’s aircraft. Successful completion of an approved Pilot Transition course is a pre-requisite for this course.
AS350 B3 to B3 2B1/H125 -
1 day classroom, 2 flight hrs

H125 to H130 -
1 day classroom, 1.5 flight hrs

AS365 N2 to N3 -
1 day classroom, 1.5 flight hrs

EC135/H135 VFR to IFR -
2 days classroom, 2 flight hrs

**NVG Initial Qualification for Commercial Pilots**

This course provides pilots with the basic knowledge on the safe use of night vision goggles. It provides an in-depth study of the human visual system and the theory of Night Vision Goggles, and provides Basic Aircraft Maneuvers - Commercial PTS and NVG Specific.

Minimum requirements include a valid commercial pilot’s certificate, a current Class 2 or better medical certificate, at least 300 total hours of helicopter experience.

**AS350 B2/H125** - 8 hrs classroom, 6 flight hrs

**NVG Refresher**

Requirements for this course are identical to the NVG Initial course listed above.

**AS350 B2/H125** - 4 hrs classroom, 2 flight hrs
Night Urban Flight and Emergencies

This course is advanced night training for private or commercial pilots. It covers an in-depth study of the human visual system and provides Basic Aircraft Maneuvers with demonstration of visual problems as well as full emergency procedures at night.

Minimum requirements include a valid private or commercial pilot’s certificate, a current Class 2 or better medical certificate, at least 300 total hours of helicopter experience, and previous attendance at Airbus Helicopters initial training for the aircraft model in question.

Initial qualification:

**AS350/H125 series** - 4 hrs classroom, 2 flight hrs

Refresher training (the Night Urban Flight and Emergencies Initial course is a pre-requisite):

**AS350/H125 series** - 2 hrs classroom, 2 flight hrs
Airframe Field Maintenance Courses

These courses utilize classroom instruction and/or shop demonstrations to train the student to a point where he or she will be able to demonstrate an understanding of the fundamental operations and skills necessary to maintain the aircraft in an airworthy condition. Acceptance into the courses is based on the requirement that the student possess the basic experience and skill levels of one of the following: certification as an airframe mechanic/engineer with one year practical experience as a rated aircraft mechanic/engineer; one year of experience as an active mechanic/engineer on helicopters; or three years general experience as a commercial or military aircraft mechanic/engineer.

Airbus Helicopters offers on-site maintenance courses for the following aircraft: H120, AS350 Series (B2, B3), H125, EC130, H130, EC135, H135, EC145, BK117, BO105, H145, AS365 and H155. BO105/BK117 Rotor head inspection

Field Maintenance Course - 10 days / 60 hrs - 15 days / 90 hrs - 20 days / 120 hrs
Refresher training - 5 days / 30 hrs

Refresher, Differences, and Familiarization Courses also available.
Avionics Maintenance Courses

Avionics Systems

Instruction will cover VHF comms, ADF navigation, VOR navigation, transponder, DME, GPS navigation, radar altimeter, DC power generation and distribution, AC power, pitot-static, warning unit, Central Panel Display System (CPDS), engine indication, main gearbox indication, fuel distribution, Flight Control Display System (FCDS) and Automatic Flight Control System (AFCS).

AS350/H125 System - 5 days/ 30 hrs  
EC135 System - 15 days/ 90 hrs  
H135 System - 15 days/ 90 hrs  
EC145 System - 15 days/ 90 hrs  
H145 System - 15 days/ 90 hrs

FCDS/AFCS Systems

Provides an overview of the autopilot and flight control display system, plus the interaction between these two systems.

Synthetic Learning

Airbus Helicopters offers Helisim EC135 simulator training in an FAA Level 6 certified full-motion system with 6 degrees of freedom, a visual system with a 150° by 80° field of vision, and a database that includes detailed airports, helipads, and realistic 3-D moving models.

Initial Training -  
42 hrs of ground instruction, 10 hrs in FTD

Recurrent Training -  
12 hrs of ground instruction, up to 4 hrs in FTD

The EC135 simulator is also convertible to an EC145 Flight Simulation Training Device.
AS350 / H125 Training: Airbus Helicopter’s FAA Level B certified AS350 simulator is a full-motion, multi-mission trainer. It will cover a wide spectrum of training missions for Airborne Law Enforcement, Air Medical Services and other AS350 / H125 operators.

The AS350 simulator’s design features include not only a mission-ready NVG cockpit but also a full cabin in order to accommodate Airborne Law Enforcement and Air Medical Services crew missions. Pilot instrumentation includes full avionics with autopilot, in addition to a complete Law Enforcement mission suite for a Tactical Flight Officer (TFO). Airbus Helicopters takes flight simulation to a new level with flight training and mission training capabilities that cannot otherwise be performed in training aircraft.

The simulators are also available for dry-lease. Operators’ instructor pilots will be asked to complete a training course on the Instructor Operating Station (IOS).
Manage company Safety Management System (SMS)

- Continued Operational Safety.
- Pre-flight risk assessment for all flights
- Flight data monitoring & flight tracking
- Manage Aviation Safety to include training and the use of safety equipment.

Fleet/Customer Safety and Outreach

- Safety symposia, publications, & videos
- Product safety improvement initiatives
- Aviation safety presentations in conjunction with FAA FAAST Team.

Participation and chair Industry Committees and Working Groups for:

Regulatory coordination – rulemaking, policy, and guidance

- AHS, GAMA, IHST, ISASI
- Accident investigation – U.S. & Canada
- Support to FAA, NTSB, and AH/AHD
- TSI & NTSB Accident Investigation Course
- Litigation support

**US Accident Reporting:** (214) 605-9365

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Communications and Media Relations is responsible for defining and executing internal and external strategic communications plans to promote and develop the Airbus brand. They also direct coordination with teams in Marignane, France and Herndon, Virginia.
<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
<th>Fax</th>
<th>Cell</th>
<th>E-mail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Head of Communications</td>
<td>Erin Callender</td>
<td>(972) 522-5486</td>
<td>(972) 641-3490</td>
<td>(972) 358-0597</td>
<td><a href="mailto:erin.callender@airbus.com">erin.callender@airbus.com</a></td>
</tr>
<tr>
<td>Manager, Digital/Web &amp; Internal Communications</td>
<td>Natalia Ivchenko</td>
<td>(972) 641-5264</td>
<td>(972) 641-3490</td>
<td></td>
<td><a href="mailto:natalia.ivchenko@airbus.com">natalia.ivchenko@airbus.com</a></td>
</tr>
<tr>
<td>Sr. Specialist, Tradeshows</td>
<td>Yolanda Barron</td>
<td>(972) 641-5087</td>
<td>(972) 641-3419</td>
<td>(469) 418-4209</td>
<td><a href="mailto:yolanda.barron@airbus.com">yolanda.barron@airbus.com</a></td>
</tr>
</tbody>
</table>
Airbus Helicopters North America

PRODUCTS

Airbus Helicopters is the number one producer of turbine helicopters both worldwide and in the U.S. civil market.

Airbus Helicopters’ objective is to ensure that its aircraft continue to meet the needs of operators, and to bring to fruition the advanced technology helicopter programs that will define tomorrow’s global marketplace. For more details on Airbus Helicopters’ Bluecopter R&D initiative, please visit www.bluecopter.com.
## 2020 Worldwide Fleet Distribution

<table>
<thead>
<tr>
<th>Type of helicopter</th>
<th>Number of helicopters</th>
<th>Flight hours in 2020</th>
<th>Total flight hours end 2020</th>
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<td>563</td>
<td>118,100</td>
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<tr>
<td><strong>EC135</strong> / EC135 / EC135</td>
<td>1,204</td>
<td>1,100</td>
<td>318,500</td>
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<tr>
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<td>349</td>
<td>348</td>
<td>56,900</td>
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<tr>
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<td>4,007</td>
<td>2,934</td>
<td>716,000</td>
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<td>45</td>
<td>21,300</td>
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<td><strong>A109</strong></td>
<td>1,037</td>
<td>716</td>
<td>112,400</td>
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<td><strong>H215M / H215M</strong></td>
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<td>47</td>
<td>5,400</td>
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<tr>
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<td>237</td>
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<tr>
<td><strong>A6322 / A6322 / MK1</strong></td>
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<td>165</td>
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<tr>
<td><strong>NH90</strong></td>
<td>441</td>
<td>436</td>
<td>42,700</td>
</tr>
</tbody>
</table>

(*) including all converted helicopters

E30F: January 2021
At Airbus Helicopters, we renamed the majority of our products in 2015 to stay in line with our own renaming. We are continuing in this mission to provide you, the customer, with a coherent and easy-to-understand product range. Our teams are working to make the company reach the level of excellence that our customers expect, and to make Airbus Helicopters the benchmark for excellence in the Helicopter Industry.

We are Airbus Helicopters, We are \textbf{H}

<table>
<thead>
<tr>
<th>TRADE &amp; FAMILY NAMES*</th>
<th>PREVIOUS DESIGNATIONS</th>
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<tbody>
<tr>
<td>H120</td>
<td>EC120 B</td>
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<tr>
<td>H125</td>
<td>AS350 B3e</td>
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<tr>
<td>H130</td>
<td>EC130 T2</td>
</tr>
<tr>
<td>H135</td>
<td>EC135 T3 / P3</td>
</tr>
<tr>
<td>EC145</td>
<td>EC145 &amp; EC145e</td>
</tr>
<tr>
<td>H145</td>
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<tr>
<td>H155</td>
<td>EC155 B1</td>
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<td>H160</td>
<td>X4</td>
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<td>H175</td>
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<tr>
<td>H215</td>
<td>AS332 C1e / L1e</td>
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<tr>
<td>H225</td>
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*These names will remain unchanged, no matter the technical evolution

**The AS365 N3+, AS565 MBe, Tiger, NH90 and all earlier designations of our product range remain unchanged and represent our historical reputation
### H125

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<tr>
<td>Useful Load</td>
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<tr>
<td>Max Gross Wt (int/ext)</td>
<td>5,225/6,172 lbs</td>
</tr>
<tr>
<td>Engine Type</td>
<td>Safran Engines Arriel 2D</td>
</tr>
<tr>
<td>Take-Off Power</td>
<td>847 shp</td>
</tr>
<tr>
<td>Usable Fuel (std tanks)</td>
<td>143 gal</td>
</tr>
<tr>
<td>Max Speed V.N.E.</td>
<td>155 kts</td>
</tr>
<tr>
<td>Fast Cruise</td>
<td>133 kts</td>
</tr>
<tr>
<td>Hover O.G.E./I.G.E.</td>
<td>9,450/11,650 ft</td>
</tr>
<tr>
<td>Max Range (std tanks)</td>
<td>335 nm</td>
</tr>
<tr>
<td>Max Endurance (std tanks)</td>
<td>4.0 hrs</td>
</tr>
</tbody>
</table>

*Data shown for Max Gross Weight Performance*

### H130

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<th>Value</th>
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</thead>
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<td>Seating</td>
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<tr>
<td>Empty Weight</td>
<td>3,220 lbs</td>
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<tr>
<td>Useful Load</td>
<td>2,292 lbs</td>
</tr>
<tr>
<td>Max Gross Wt (int/ext)</td>
<td>5,512/6,724 lbs</td>
</tr>
<tr>
<td>Engine Type</td>
<td>Safran Engines Arriel 2D</td>
</tr>
<tr>
<td>Take-Off Power</td>
<td>952 shp</td>
</tr>
<tr>
<td>Usable Fuel (std tanks)</td>
<td>142 gal</td>
</tr>
<tr>
<td>Max Speed V.N.E.</td>
<td>155 kts</td>
</tr>
<tr>
<td>Fast Cruise</td>
<td>128 kts</td>
</tr>
<tr>
<td>Hover O.G.E./I.G.E.</td>
<td>9,700/11,250 ft</td>
</tr>
<tr>
<td>Max Range (std tanks)</td>
<td>333 nm</td>
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<tr>
<td>Max Endurance (std tanks)</td>
<td>4.0 hrs</td>
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### H135 (P3/T3)

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</tr>
<tr>
<td>Empty Weight</td>
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<tr>
<td>Useful Load</td>
<td>3,388 lbs</td>
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<tr>
<td>Max Gross Wt (int/ext)</td>
<td>6,570/6,834 lbs</td>
</tr>
<tr>
<td>Engine Type</td>
<td>2x P&amp;WC PW206 B3</td>
</tr>
<tr>
<td>Take-Off Power</td>
<td>708/660 shp/eng</td>
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<tr>
<td>Usable Fuel (std tanks)</td>
<td>185 gal</td>
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<tr>
<td>Max Speed V.N.E.</td>
<td>140 kts</td>
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<tr>
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<td>7,200/13,200 ft</td>
</tr>
<tr>
<td>Max Range (std tanks)</td>
<td>342/332 nm</td>
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<tr>
<td>Max Endurance (std tanks)</td>
<td>3.5 hrs</td>
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</table>

*Data shown for Max Gross Weight Performance

### EC145 (C2e)

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<th>Specification</th>
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<tr>
<td>Max Gross Wt (int/ext)</td>
<td>7,903/7,903 lbs</td>
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<tr>
<td>Engine Type</td>
<td>Safran Engines Arriel 1E2</td>
</tr>
<tr>
<td>Take-Off Power</td>
<td>738 shp/eng</td>
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<tr>
<td>Usable Fuel (std tanks)</td>
<td>229 gal</td>
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<tr>
<td>Max Speed V.N.E.</td>
<td>145 kts</td>
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<tr>
<td>Fast Cruise</td>
<td>133 kts</td>
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<tr>
<td>Hover O.G.E./I.G.E.</td>
<td>2,530/9,600 ft</td>
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<tr>
<td>Max Range (std tanks)</td>
<td>367 nm</td>
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<tr>
<td>Max Endurance (std tanks)</td>
<td>3.6 hrs</td>
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### AS365 N3+

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<td>Engine Type</td>
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*Data shown for Max Gross Weight Performance*
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<tr>
<td>Fast Cruise</td>
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</tr>
<tr>
<td>Hover O.G.E./I.G.E.</td>
<td>6,500/9,700 ft</td>
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<tr>
<td>Max Range (std tanks)</td>
<td>422 nm</td>
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<td>Fast Cruise</td>
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<tr>
<td>Hover O.G.E./I.G.E.</td>
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*Data shown for Max Gross Weight Performance*
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<td>Take-Off Power</td>
<td>2,101 shp/eng</td>
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<td>Usable Fuel (std tanks)</td>
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<td>Max Speed V.N.E.</td>
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<tr>
<td>Fast Cruise</td>
<td>142 kts</td>
</tr>
<tr>
<td>Hover O.G.E./I.G.E.</td>
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*Data shown for Max Gross Weight Performance*

### H215

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<td>Max Speed V.N.E.</td>
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<tr>
<td>Fast Cruise</td>
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<td>Hover O.G.E./I.G.E.</td>
<td>7,546/10,663 ft</td>
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<td>Max Range (std tanks)</td>
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<td>4.4 hrs</td>
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*Data shown for Max Gross Weight Performance*
### SA318C Alouette

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### SA341G Gazelle

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<td>Empty Weight</td>
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<td>Useful Load</td>
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<tr>
<td>Max Gross Wt (int/ext)</td>
<td>3,970/3,970 lbs</td>
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<tr>
<td>Engine Type</td>
<td>1 TM Astazou IIIA</td>
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<tr>
<td>Take-Off Power</td>
<td>592 shp</td>
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<td>1+4/5</td>
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### AS355 NP

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<td>1+5/6</td>
<td>3,313 lbs</td>
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**AS350 B2**

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*Data shown for Max Gross Weight Performance

**BK117 B-1**

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*Data shown for Max Gross Weight Performance*
Airbus Helicopters has an expansive network of factory-owned and independent Service Centers across North America, ready to meet your needs.

Airbus Helicopters’ Service Centers maintain a current FAA Repair Station certificate and are qualified to perform maintenance and structural repair in accordance with Airbus Helicopters’ guidelines.

Service Center Network Manager, North America
Jim Selner
Phone: (972) 522-5368
Fax: (469) 416-0031
E-mail: james.selner@airbus.com
## Airbus Helicopters Authorized Service Center Guide (US)

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- **Maintenance**
- **Maintenance & Overhaul**
# Airbus Helicopters Authorized Maintenance Center Guide (CAN)

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- �oyal Maintenance & Overhaul

Authorized Service Centers (US)
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<td>StandardAero - BC</td>
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</table>
ADVANCED HELICOPTER SERVICES, INC.
17986 County Road 94B
Woodland, CA 95695
Phone: (530) 669-7115
Toll Free: (844) HELI-AHS 435-4247
AOG Phone: (530) 207-0450
Pres./CEO: Sparrow Tang
Email: sparrow@advheli.com
D.O.M.: Adam Burriss
Email: adarm@advheli.com
Chief Insp: Ty Smith

AERO PRODUCTS
551 North 40th Street
Show Low, AZ 85901
V.P.: Jeff Winn
Phone: (928) 537-1000
Email: jwinn@aeroproducts.com
Maintenance: AS350/H125

ARROW AVIATION
1318 Smede Hwy (Hwy. 92)
Broussard, LA 70518
Phone: (337) 364-4357
Fax: (337) 364-4186
Website: www.arrowaviationco.com
President: Cyril Guidry
G.M.: David Guidry
Email: david@arrowaviation
D.O.M.: Timothy Ivanoff
Maintenance: H120, EC130/H130, AS350/H125, AS355, H135/EC135, EC145/H145, BO105, BK117
CASCADE HELICOPTER SERVICES
1725 E Street N.E.
Auburn, WA 98002
Phone: (206) 767-5290
Fax: (206) 767-1726
Website: www.cascadehelicopterservices.com
President/CEO: Sparrow Tang
Email: sparrow@cascadeheliservices.com
D.O.M.: Justin Heater
Email: justin@cascadeheliservices.com
Maintenance: H120, AS350/H125,
EC130/H130, BK117
H135/EC135, EC145/H145

CORPORATE HELICOPTERS
3753 John J. Montgomery, Suite 2
San Diego, CA 92123
Phone: (858) 505-5650
E-mail: DOM@corporatehelicopters.com
Parts: parts@corporatehelicopters.com
Website: www.corporatehelicopters.com
D.O.M.: Jon McClure
Maintenance: H120, AS350/H125, EC130/
H130, AS355

HELICOPTER SPECIALTIES, INC.
4746 South Columbia Dr.
Janesville, WI 53546
Phone: (608) 758-1701
E-mail: jim@helicopterspecialties.net
Website: www.helicopterspecialties.net
President: Jim Freeman
Maintenance: H120, AS350/H125,
EC130/H130, AS355,
H135/EC135, BO105,
EC145/H145, BK117, AS365,
H155
NAMPA VALLEY HELICOPTERS, INC.
1870 West Franklin
Meridian, ID 83642
Phone: (208) 362-0851
Website: www.NVHelicopters.com
Dir., MRO: Dean Tromburg
Email: Dean@nvhelicopters.com
Maintenance: AS350/H125, EC130/H130, AS355, SA315/316/319
AS350/H125, H130, AS355

NEW HAMPSHIRE HELICOPTERS
A Division of Port City Air, Inc.
104 Grafton Dr.
Portsmouth, NH 03801
Phone: (603) 430-1111
Parts Phone: (603) 766-3265
E-mail: sfox@portcityair.com
Website: www.portcityair.com
D.O.M.: Steven Fox
Parts Mgr.: Rick Pomeroy
Maintenance: H120, AS350/H125, EC130/H130, AS355

PRECISION AVIATION SERVICES
500 Aviation Way, Hangar B5
Peachtree City, GA 30269
Phone: (770) 486-6061
AOG: (404) 809 1621
Website: www.precisionaviationservices.com
VP/G.M.: Mark Tyler
Email: mtyler@pas-svc.com
PRECISION HELI-SUPPORT, LLC
3130 N. Oakland #110
Mesa, AZ 85215
Phone: (480) 985-7994
Website: www.precisionhelisupport.com
D.O.O.: Jerry Guevara
Email: jerry@precisionhelisupport.com
D.O.M.: Travis Pithoud
Dir Sales: Deanna Jarrett
Maintenance: H120, AS350/H125, EC130/H130, AS355, H135/EC135, BK117, EC145/H145

ROTORCRAFT SUPPORT, INC.
16425 Hart Street
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E-mail: teri@rotorcraftsupport.com
Website: www.rotorcraftsupport.com
President: Phillip G. DiFiore

ROTORTECH SERVICES INC.
4095 Southern Blvd.
West Palm Beach, FL 33406
Phone: (561) 684-6000
Email: mchampion@rotortechservices.com
Website: www.rotortechservices.com
D.O.M.: Mike Champion
Part Sales: info@rotortechservices.com
STERLING HELICOPTER
1226 River Road
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Phone: (215) 271-2510
Website: www.sterlinghelicopter.com
G.M.: Jason Smith
Email: Jason.Smith@sterlinghelicopters.com

Thoroughbred Aviation Maintenance
6204 Paris Pike
Georgetown, KY 40324
Phone: (502) 863-9799
AOG: (859) 559-9588
Email: info@tbamky.com
VP: Joseph W. Otte
O/S Parts Sales: Susan Reynolds
Maintenance: EC120/H120, AS350/H125, EC130/H130, EC135/H135, AS365

Trans Aero, Ltd.
5235 Gulfstream Court
Loveland, CO 80538
Phone: (307) 778-5777
Website: www.transaeroheli.com
Email: kshields@transaeroheli.com
President: Kevin Shields
D.O.M.: David Gabow
Maintenance: AS350/H125, AS355, EC130/H130, SA315B, SA316B
UNIFLIGHT
2617 Aviation Pkwy.
Grand Prairie, TX 75052
Phone: (972) 623-3444
Website: www.uniflight.com
COO: Michael Topa
Email: mtopa@uniflight.com
Maintenance: H120, AS350/H125, EC130/H130, AS355, BO105, BK117, EC145/H145, H135/EC135

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Belle Vernon, PA 15012
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Website: www.uniflight.com
Accountable Mgr: Dan Mansfield
COO: Michael Topa
Email: mtopa@uniflight.com
Business Dev.: Jeff Holt
Avialta Helicopter Maintenance
1A 27018 SH 633
Villeneuve, Airport
Sturgeon Co. AB T8T 0E3
Phone: (780) 460-1800
G.M.: Paul Horvatis
Email: phorvatis@avialta.com
Maintenance: H120, AS350/H125, EC130/H130

Heli-One, ULC.
4740 Agar Dr.
Richmond, British Columbia V7B 1A3
Phone: (970) 492-1000
E-mail: scott.thanisch@chcheli.com
Website: www.chcheli.com
D.O.M.: Gordon Scott Thanisch
D Level Maintenance: AS350/H125, AS355, EC130/H130

Heliwelders Canada Limited
Building 47, Unit #1,
21330 56th Ave., Langley Airport
Langley, B.C., Canada, V2Y 0E5
Phone: 604 530-5225
Website: www.heliwelders.com
Executive V.P. Sales: Eric Hicks
Email: eric@heliwelders.com
Maintenance: AS350/H125, EC130/H130
AS355, H120, H135, H145
I+ Level: AS350/H125, AS355, EC130/H130
D Level: AS350/H125, AS355, EC130/H130
Mirabel Heli Support
2820 Chemin Belanger #600
Mirabel, QC J7J2N8
Phone: (450) 476-1111
President: Patrice Chaput
Email: patrice.chaput@mirabelhelisupport.com
Maintenance: EC120, AS350/H125, AS355,
EC130/H130, EC135/H135

StandardAero
4551 Agar Avenue
Richmond, British Columbia V7B 1A4
Phone: (604) 514-0388
E-mail: gary.leskiw@standardaero.com
Website: www.standardaero.com
Com. Contr. / Cust. Support: Gary Leskiw
O/I/Level Maintenance: AS350/H125, AS355,
EC130/H130, AS332/H215, EC135/H135
I+ Level Maintenance: AS350/H125, AS355,
EC130/H130, AS332/H215, EC135/H135
D Level Maintenance: AS350/H125, AS355,
H120, EC130/H130, EC135/H135,
EC145/H145, BK117, AS365, BO105, AS332/H215
I+ Blade Maintenance: AS350/H125, AS355,
H120, EC130/H130, EC135/H135, EC145/H145,
BK117, AS365, BO105, AS332/H215
The following facilities perform repair/overhaul for engines of the listed manufacturer. This is a partial listing and does not constitute specific authorization from Airbus Helicopters or its affiliates. Inquiries regarding authorization to perform repairs/overhauls and locations of other repair/overhaul facilities should be made directly to the manufacturer.
SAFRAN HELICOPTER ENGINES - USA
2709 N. Forum Drive
Grand Prairie, TX 75052
Turbomeca Arrius 1 & 2, Arriel 1 & 2, Makila
Phone: (972) 606-7600
(800) 662-6322
Fax: (972) 606-7692

SAFRAN HELICOPTER ENGINES - CANADA
11800 Helen - Bristol
Mirabel, Quebec J7N 3G8
Turbomeca Arrius, Arriel 1 & 2
Phone: (450) 476-2550
Fax: (450) 476-1449
Email: customerservice@turbomeca.ca

PRATT & WHITNEY CANADA CORP.
1000 Marie-Victorin (05DK1)
Longueuil, Quebec
Canada J4G 1A1
P&WC PW200
Phone: (450) 468-7730
Fax: (450) 468-7807
24-hour Help Desk: (800) 268-8000
Email: customerhelpdesk@pwc.ca

PRATT & WHITNEY ENGINE SERVICES INC.
8440 Tradeport Dr., Suite 105
Orlando, FL 32827
P&WC PW200
Phone: (407) 438-2291
Fax: (407) 812-1404
Email: customerhelpdesk@pwc.ca

HONEYWELL AEROSPACE
TECHNICAL SERVICE
1944 E. Sky Harbor Ave.
Phoenix, AZ 85034
Honeywell LTS 101
Phone: (800) 601-3099
Fax: (602) 365-3343
Email: aerotech@honeywell.com

ROLLS-ROYCE CORP.
Speed Code R01B
P.O. Box 420
Indianapolis, IN 46206-0420
Rolls-Royce 250 Series
Phone: (317) 230-2000
Fax: (317) 230-4020
Email: model250custsupp@rolls-royce.com
Airbus Helicopters North America
MEXICO, S.A. DE C.V.

Address
AHMSA – Airbus Helicopters Mexico, S.A. de C.V.
Hangar 1, Zona G
Aeropuerto Internacional de la Ciudad de Mexico
15620 Mexico, D.F.

Main Phone: (52) 55 5716 7555
Main Fax: (52) 55 5716 7524
Website: latin-america.airbushelicopters.com

AHMPQ - Airbus Helicopters Mexico -Queretaro, S.A. de C.V.
Carretera Estatal 200 Queretaro-Tequisquiapan Km. 24+120 -3 Municipio Colon,
76270 Queretaro, Qro.

Main Phone: (52) (442) 256 2600
General Director
Ricardo Capilla
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Cell: (52) (1) 55 3697 7400
E-mail: ricardo.capilla@airbus.com

TECHNICAL SUPPORT

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Cell: (52) 55 3232 4021
E-mail: erick.perez@airbus.com

Technical Support Manager
Latin American Hub Support Engineering
Oscar Valencia
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Cell: (52) 55 5433 3701
E-mail: oscar.valencia@airbus.com

After Hours Technical Support
Phone: (52) 55 4766 8477
E-mail: technicalsupport.mx@airbus.com

LOGISTICS SUPPORT

Manager Logistics
Ivan Corona
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Phone: (52) 55 5716 7555 ext. 747538
Cell: (52) 55 5454 3907
E-mail: ivan.corona@airbus.com

After Hours AOG Assistance
Phone: (52) 55 5436 0732
### MEASUREMENT CONVERSIONS

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<tr>
<th>Unit</th>
<th>Conversion Factor</th>
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<tbody>
<tr>
<td>in.</td>
<td>mm x 25.4 =</td>
</tr>
<tr>
<td>ft.</td>
<td>in. x 3.050 =</td>
</tr>
<tr>
<td>mi</td>
<td>ft. x 0.87 =</td>
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<tr>
<td>mi x 0.621</td>
<td>km x 1.6 =</td>
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<tr>
<td>cu. ft.</td>
<td>ft. x 2.8317 =</td>
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<tr>
<td>ft. lb</td>
<td>lb x 1.356 =</td>
</tr>
<tr>
<td>in. lb</td>
<td>ft. x 0.112984 =</td>
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<tr>
<td>ft. lb</td>
<td>lb x 0.136 =</td>
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<tr>
<td>in. lb</td>
<td>lb x 0.0113 =</td>
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<tr>
<td>lb</td>
<td>lb x 0.044482 =</td>
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<tr>
<td>lb x 0.44482</td>
<td>daN x 2.2481 =</td>
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<td>PSI</td>
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<tr>
<td>Knots</td>
<td>gal. x 3.782 =</td>
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<tr>
<td>gal.</td>
<td>qt x 0.94635 =</td>
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<tr>
<td>pt</td>
<td>fl. oz x 29.57 =</td>
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<tr>
<td>fl. oz</td>
<td>oz. x 28.35 =</td>
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<tr>
<td>lb</td>
<td>lb x 0.4536 =</td>
</tr>
<tr>
<td>lb x 0.4536</td>
<td>Kilograms x 2.205 =</td>
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<tr>
<td>(F -32)</td>
<td>(C x 1.8) + 32 =</td>
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### NOISE LEVELS

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<th>Approach</th>
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<tr>
<td>EC120</td>
<td>78.7</td>
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<td>AS350 B2/B3</td>
<td>87.6/87.3</td>
<td>89.8/89.7</td>
<td>91.4/91.3</td>
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<td>EC130 B4</td>
<td>84.3</td>
<td>85.5</td>
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<td>EC130 T2</td>
<td>81.1</td>
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<tr>
<td>AS355 NP</td>
<td>86.4</td>
<td>89.0</td>
<td>93.1</td>
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<tr>
<td>EC135 P2e/T2e</td>
<td>84.1/85.8</td>
<td>88.4/87.8</td>
<td>92.7/94.9</td>
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<td>EC145 T1</td>
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<td>87.9</td>
<td>91.3</td>
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<td>EC155 B1</td>
<td>89.0</td>
<td>92.2</td>
<td>95.7</td>
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<td>EC225</td>
<td>93.5</td>
<td>95.6</td>
<td>98.9</td>
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*All values in EPNdB except EC120 (dB SEL)*