

 **AIRBUS** | Supply



<https://w3.airbussupply.com>

The supplier portal

- 1** AirbusSupply in the Airbus Portals landscape
- 2** The Objectives
- 3** The Expected Benefits
- 4** The Audience
- 5** The On-line Services
- 6** Security features
- 7** How to access AirbusSupply?
- 8** Help

AIRBUS Supply in the Airbus portals landscape :

Customers

500 enterprises
25,000 users



- Airlines
- Leasing companies

Suppliers

1,500 enterprises
+ 22,300 users



- Products Suppliers
- Services Suppliers
- EADS business units

Employees



69,000 users
(4 different NATCOS)

- Employees



www.airbus.com

For Public and media



https://w3.airbusworld.com
For Customers



https://w3.airbussupply.com
For Suppliers



www.airbuspeople.com
For Employees

Collaborative

External rooms

Internal rooms

Single points of access to services and information dedicated to specific audiences

▶ **Providing a single point of access to services (including Sup@irworld services), information and support for Suppliers**

▶ **Improving FROM / TO Suppliers communication**

▶ **Creating the preferred channel for Suppliers' information**

▶ **Enhancing online collaboration**

▶ **Promote Airbus as one single entity**

... To satisfy all Airbus Suppliers

► Increase collaboration :

- More visibility on Airbus needs
- Better anticipation
- Wide and long term collaboration

► Increase alignment with Airbus standards

The screenshot displays the AIRBUS Supply portal with a navigation menu at the top including: Administration, Home Page, Services Map, Design & Develop, Environment, Health & Safety, Ensure Customer Support, Procure, and Home Page. The main content area is titled 'AIRBUS Supply Communities' and lists several service categories:

- A400M Authoring Support**
 - Administrator
 - Airbus Technical Data
 - ARP
 - C@DETS
- Customer Services**
 - Design & Develop
 - Ensure Customer Support
 - Operator Information
 - Spares
 - Engineering
 - Technical Data
 - Supplier Support
- Environment, Health & Safety**
- Extended Enterprise Specific Design**
 - A350
 - A380
 - A400M
 - LR / WB / SA
- GRESS & GRESS Tools (A400M Dashboard)**
- Instructor Support**
 - Maintenance
- Procure**
 - Supply Chain Tools
- Services map**
- Supplier Technical Data**
- Vendor Service Bulletin Management**
 - Data Exchange
 - Search
- XPress**

On the right side, there is a 'Breaking News' section with 'Latest News' including dates like 04 Mar 08 and 28 Feb 08. Below that is an 'Under Focus' section with items like 'Airbus Production F' and 'Le Bourget 2007'.

► Improve delivery performance in time and quality

► Single point of access

► Accurate information

► Fast & secure information

- ▶ Product suppliers
- ▶ Services suppliers
- ▶ Sub-contractors
- ▶ Forwarders
- ▶ Tier-n suppliers

- ▶ Repair stations
- ▶ BFE suppliers
- ▶ Customs
- ▶ Universities
- ▶ Research centers
- ▶ EADS

Source

Design

Manufacture

Deliver

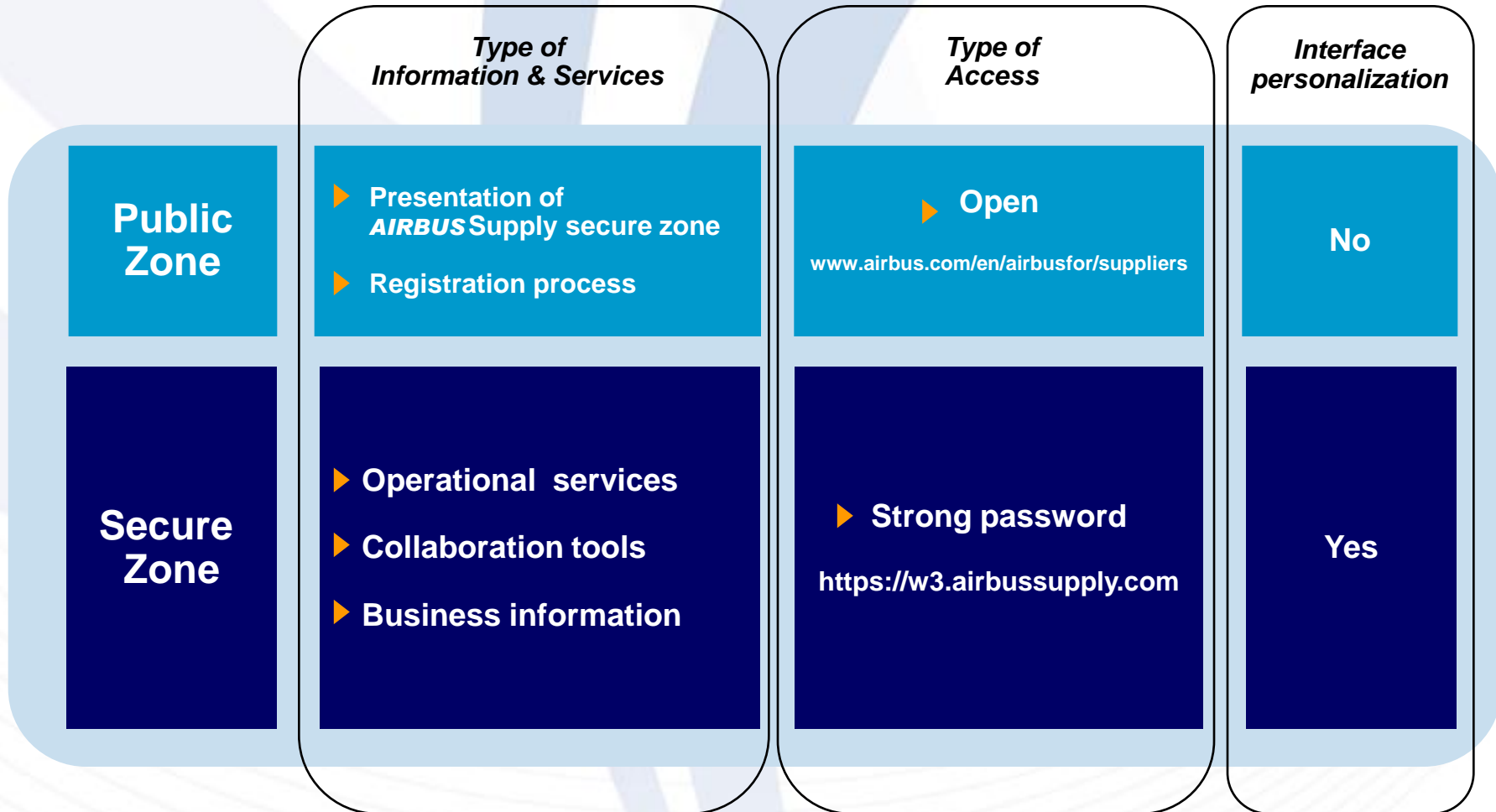
Support

Invoice

E n a b l e / f u l f i l l

All type of suppliers, covering the entire supply chain

▶ 2 different levels of access



AIRBUS Supply is split into 3 levels

Focal entry point
www.airbus.com/en/airbusfor/suppliers

Public page



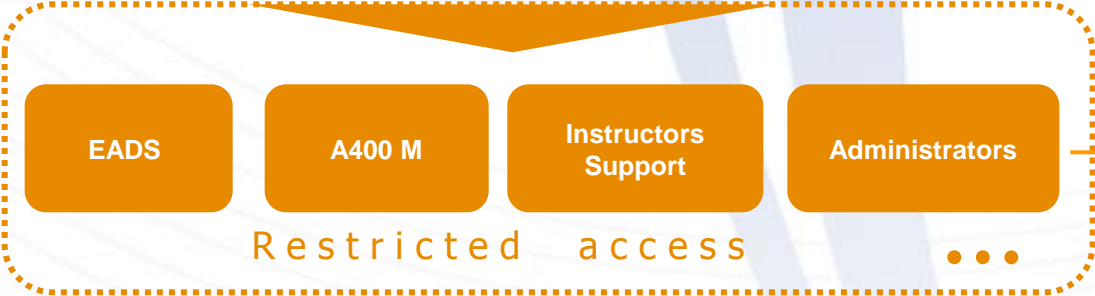
AirbusSupply Home page
Business communities

e.g : Procure



Specialists communities

e.g : Administrators community



Easy Access to **AIRBUS** Supply services

Home page

Marc Marquez Change password Log Off @ Airbus Contacts Search ? Help

AIRBUS Supply Home Page **Services Map** Design & Develop Environment, Health & Safety Ensure Customer Support Procure

Home Page
11 Mar 2008

Welcome to ...

Contact AirbusSupply
Contact your portal admin

My services

- ▶ Airbus/EADS Sourcing Tool
- ▶ Airbus France Qualification Database - PFIS
- ▶ Airbus Suppliers Performance Indicators
- ▶ AirN@v
- ▶ AirN@v/Engineering
- ▶ AOG RG plus VIM
- ▶ Bracket Selection Tool
- ▶ Capture of new needs
- ▶ CHAnge and Request Management tool for software
- ▶ Docmaster
- ▶ e-Carbon database
- ▶ eConcession
- ▶ Electrical SI Designer Guide

Communication

- ▶ Photo Gallery
- ▶ Photo Gallery Guidelines
- ▶ Brochure

AIRBUS Supply Communities

Site map

4400M Authority Support Extended Enterprise Specific

Operator Information ◀
Spares ◀
Engineering ◀
Technical Data ◀
Supplier Support ◀

Instructor Support

- ▶ Maintenance

Procure

- ▶ Supply Chain Tools

Services map

Supplier Technical Data

Vendor Service Bulletin Management

- ▶ Data Exchange
- ▶ Search

XPress

Environment, Health & Safety

Breaking News

Latest News

- 04 Mar 08
▶ New release of AirbusSupply portal design and navigation!
- 28 Feb 08
▶ Digest issue 42 release
- 18 Dec 07
▶ Activity during the Christmas holiday period until 02 January 2008
- ▶ Press releases ▶ more news (from Airbus.com)

Under Focus

- ▶ Airbus Production Rates
- ▶ Le Bourget 2007
- ▶ Supplier Councils

You can also access the **“Services Map”** by clicking here

You have **direct access** to your **services** from AirbusSupply’s Home page



On-line services map

Marc Marquez Change password Log Off

AIRBUS Supply

Administration Home Page Services Map Design & Develop Environmen

Services Map
AirbusSupply
Contact your portal admin

My services

- ▶ Airbus/EADS Sourcing Tool
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- ▶ e-Carbon database
- ▶ eConcession
- ▶ Electrical SI Designer Guide

Airbus Services

Service Cards below are only for inform

Source

- ▶ Airbus / EADS Sourcing Tool

Develop

- ▶ Bracket Selection Tool
- ▶ Capture of new needs
- ▶ CHAnge and Request Management tool for s
- ▶ Docmaster
- ▶ Electrical System Installation Designer Guide
- ▶ Element Standard Database - ESDB
- ▶ Gestion de la Tierce Maintenance Applicative
- ▶ GRAMS eTools (GeT)
- ▶ Mechanical Designer Guide

Support / In service problems resoluti

- ▶ AOG RG plus VIM
- ▶ IDOLS

Support / Technical Data

- ▶ Supplier Technical Manuals -> Access
- ▶ Vendor Service Bulletin Management -> Access

Support / Performance monitoring

- ▶ User Entity Administrator Tool -> Access
- ▶ Xpress -> Access
- ▶ Airbus Suppliers Performance Indicators -> Access

VIM (Vendor Information Manual) plus AOG and Repair Guide - SERVICE CARD - Microsoft Internet Explorer provided by ...

VIM (Vendor Information Manual) plus AOG and Repair Guide

Service Description

What is it?

VIM plus AOG-RG is a web-based tool enabling relevant Supplier Support contact details, including repair and spare stock locations, for flying products to be stored and updated on-line by Suppliers. This information is then provided in real time to Airbus Customers on AirbusWorld.

Service Objectives

Update Contact Data for Supplier Support Activities for our Customers.

Benefits

- Provide up to date contact information to Airbus Customers
- Market Suppliers geographic support capabilities
- Meet Airbus Component Data Instruction Manual requirements (CDIM)

Service Description

Suppliers provide data as part of their contractual commitment to assist customers to contact them for in-service support, ordering spares, repairs etc... this data is then published by Airbus on a regular basis in the Vendor Information Manual (VIM). This was expanded for US support activities to include Part Number information AOG-RG. Previously, Suppliers faxed changes to Airbus who made revisions to the VIM. This service enhances this process by enabling suppliers to make direct updates, whilst also expanding the data to include the repair and stock locations for each region, North America, Europe, Africa, Middle East, Asia... for individual LRUs and components.

Top of page

By clicking on a service name,
its **service card** appears... and **describes** the service,
gives you **useful contacts** ...

On-line services map

Marc Marquez Change password Log Off @ Airbus Contacts Search ? Help

AIRBUS Supply Services Map
20 Mar 2008

Administration Home Page **Services Map** Design & Develop Environment, Health & Safety Ensure Customer Support Procure

Services Map
AirbusSupply

Contact your portal admin

My services

- ▶ Airbus/EADS Sourcing Tool
- ▶ Airbus France Qualification Database - PFIS
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- ▶ AirN@v
- ▶ AirN@v/Engineering
- ▶ AOG RG plus VIM
- ▶ Bracket Selection Tool
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- ▶ CHange and Request Management tool for software
- ▶ Docmaster
- ▶ e-Carbon database
- ▶ eConcession
- ▶ Electrical SI Designer Guide

Airbus Services

Service Cards below are only for information purposes. Any request coming from a Supplier to access to a new service will not be pursued.

Source	Fulfil / Quality management
▶ Airbus / EADS Sourcing Tool	-> Access
	▶ Airbus France Qualification Database - PFIS -> Access
	▶ e-Carbon database -> Access
	▶ eConcession -> Access
	▶ Supply Chain KPI -> Access
Develop	Fulfil / Supply chain management
▶ Bracket Selection Tool -> Access	▶ Enhanced Supplier Loop -> Access
▶ Capture of new needs -> Access	▶ eSupplyChain -> Access
▶ CHange and Request Management tool for software -> Access	▶ eSupplyChain Training -> Access
▶ Docmaster -> Access	▶ Sup@irWorld Support -> Access
▶ Electrical System Installation Designer Guide -> Access	
▶ Element Standard Database - ESDB -> Access	
▶ Gestion de la Tierce Maintenance Applicative -> Access	
▶ GRAMS eTools (GeT) -> Access	
▶ Mechanical Designer Guide -> Access	
Support / In service problems resolution	Enable
▶ AOG RG plus VIM -> Access	▶ Airbus Reference Language - Lexinet [Documents] -> Access
▶ IDOLS -> Access	▶ External Portals eSite -> Access
	▶ File Transfer Service -> Access
	▶ OnSite Subcontracting -> Access
	▶ User Entity Administrator Tool -> Access
	▶ Xpress -> Access
Support / Technical Data	Support / Performance monitoring
▶ Supplier Technical Manuals -> Access	▶ Airbus Suppliers Performance Indicators -> Access
▶ Vendor Service Bulletin Management -> Access	

Help

Click here to **reach a service**.
You will see the **orange link** only if you have
the relevant access rights

**Public
Zone**

▶ Not applicable

**Secure
Zone**

- ▶ Double firewall technology
- ▶ Multiple DMZ's
- ▶ Authentication
- ▶ Authorization
- ▶ Encryption
- ▶ File integrity
- ▶ Intrusion detection
- ▶ OS hardening
- ▶ Security audit
- ▶ HTTP filtering

Maximized security for your data and your private access to services !



Here are the six steps of the registration process for the **AIRBUS** Supply portal.

- STEP 1** **Download** and print two copies of the General Terms & and Condition (GTC's), together with the Company Registration Form (These documents are available by clicking [here](#))
- STEP 2** **Fill in** the Company Registration Form (CRF) which is a form that you fill in with all the necessary information about your company, your administrator and your Documentation Manager. (This document is available by clicking [here](#))
- STEP 3** Have the **GTCs and the CRF signed** by an authorized representative of the company (your senior manager for instance)
- STEP 4** **Send the signed paper copies back** to your Airbus buyer who will send you back a signed original copy for you to keep.
- STEP 5** You or your Airbus Buyer should **scan the countersigned documents** (CAUTION: the documents sent must contain the two signatures) and send them to the following email address: admin.airbussupply@airbus.com
- STEP 6** Following this, if all necessary information has been provided, **Airbus will contact the administrator** via e-mail to give him/her a login and temporary password.

Should you need additional information regarding the registration process for the **AIRBUS** Supply portal, please send an email to admin.airbussupply@airbus.com

7 The delegated administration



The delegation of the portal administration is to simplify the way *AIRBUS* and its suppliers work together !

The **UEA** (stands for **U**ser **E**ntity **A**dministrator) is the employee appointed by the supplier to manage its users access to the AirbusSupply portal and to the various applications and services it contains.

Everyone within the suppliers who deals with Airbus must know the UEA's name and contact details !

The Administrator is the privileged Supplier/Airbus go-between with regard to the supplier portal, and will be informed of all new developments and changes concerning the portal

The Delegated administration is managed thanks to the UEA tool :

- ▶ It allows administrators to manage user's : create, delete, update users information ...
- ▶ It allows administrators to grant users access to Airbus services
- ▶ No Airbus interaction anymore, except in certain cases for registration to services.
- ▶ It enables administrators to support user at any times



The UEA tool is accessible via **AIRBUS** Supply in a dedicated area : The administrators community

7 UEA tool interface overview



AIRBUS | Portal Administration

1 Manage Users 2 Create User Manage Roles Create Role

3 Search a User / Results

Advices to use this page
To manage a User, you must first search it with the following form. A single field is sufficient to carry out the search.

4 Search a User
Family Name :
Given Name :
Login :
SEARCH RESET

5 help

6 Results

Login	Full Name	E-mail Address
c236313165	Edwards, Franck	test1@airbus.com
fgfgfgfgfg	Test, John	john.test@airbus.com
supplierCS03	adminsupplier, adm	admsupply@airbus.com

3 Result(s) Pages : 1

1 Create and manage users

2 Create and manage roles

3 Navigate thanks to the path link

4 Search a user by name, login ...

5 Help link

6 Work frame

The help desk can provide support to suppliers

Dedicated suppliers help line :

You can call Airbus Services Desk support:

+33(0)5.34.63.88.16 Service available 24h/24 7D/7



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AIRBUS

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