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**TECHNICAL, MATERIAL LOGISTICS  
& TRAINING SUPPORT**

Airbus has its main Material Logistics centre  
in Hamburg, and regional warehouses  
in Frankfurt, Washington D.C., Dubai, Beijing,  
Shanghai and Singapore.

Airbus operates 24 hours a day every day.

Airbus Technical AOG Centre (AIRTAC)  
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Spares AOGs in North America should be  
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Tel: +1 (703) 729 9000  
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Spares AOGs outside North America  
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Tel: +49 (40) 50 76 4001  
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aog.spares@airbus.com

Spares related HMV issues outside  
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Tel: +49 (40) 50 76 4003  
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hmv.spares@airbus.com

Airbus Training Centre Toulouse, France  
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- ▲ Services and Customer Support centres
- Training centres
- Material Logistics centres / Regional warehouses
- Resident Customer Support Managers (RCSM)

**RCSM location**

Abu Dhabi United Arab Emirates  
Algiers Algeria  
Al-Manamah Bahrain  
Almaty Kazakhstan  
Amman Jordan  
Amsterdam Netherlands  
Athens Greece  
Atlanta United States of America  
Auckland New Zealand  
Baku Azerbaijan  
Bangkok Thailand  
Barcelona Spain  
Beijing China  
Beirut Lebanon  
Berlin Germany  
Bogota Colombia  
Bratislava Slovakia  
Bucharest Romania  
Budapest Hungary  
Buenos Aires Argentina  
Cairo Egypt  
Casablanca Morocco  
Changchun China  
Charlotte United States of America  
Chengdu China  
Chicago United States of America  
Cologne Germany  
Colombo Sri Lanka  
Copenhagen Denmark  
Damascus Syria  
Delhi India  
Denver United States of America  
Dhaka Bangladesh  
Doha Qatar  
Dubai United Arab Emirates  
Dublin Ireland  
Dusseldorf Germany  
Fort Lauderdale United States of America  
Frankfurt Germany  
Guangzhou China  
Guayaquil Ecuador  
Haikou China  
Hamburg Germany  
Hangzhou China  
Hanoi Vietnam  
Helsinki Finland  
Hong Kong S.A.R. China  
Indianapolis United States of America  
Istanbul Turkey  
Jakarta Indonesia  
Jeddah Saudi Arabia  
Johannesburg South Africa  
Karachi Pakistan  
Kita-Kyushu Japan  
Kuala Lumpur Malaysia  
Kuwait City Kuwait  
Lagos Nigeria  
Lanzhou China  
Larnaca Cyprus  
Lisbon Portugal  
London United Kingdom

**Country**

**RCSM location**

Los Angeles United States of America  
Louisville United States of America  
Luton United Kingdom  
Luxembourg Luxembourg  
Macau S.A.R. China  
Madrid Spain  
Manchester United Kingdom  
Manilla Philippines  
Marrakech Morocco  
Mauritius Mauritius  
Melbourne Australia  
Memphis United States of America  
Mexico City Mexico  
Miami United States of America  
Milan Italy  
Minneapolis United States of America  
Montreal Canada  
Moscow Russia  
Mumbai India  
Muscat Oman  
Nanjing China  
New York United States of America  
Noumea New Caledonia  
Palma de Mallorca Spain  
Paris France  
Palo Alto Bhutan  
Philadelphia United States of America  
Phoenix United States of America  
Prague Czech Republic  
Riyadh Saudi Arabia  
Roma Italy  
San Francisco United States of America  
San Salvador El Salvador  
Sana'a Yemen  
Santiago Chile  
Sao Paulo Brazil  
Seoul South Korea  
Shanghai China  
Sharjah United Arab Emirates  
Shenyang China  
Shenzhen China  
Singapore Singapore  
Sofia Bulgaria  
Sydney Australia  
Taipei Taiwan  
Tashkent Uzbekistan  
Teheran Iran  
Tel Aviv Israel  
Tirana Albania  
Tokyo Japan  
Toluca Mexico  
Toronto Canada  
Tripoli Libya  
Tunis Tunisia  
Vienna Austria  
Washington United States of America  
Wuhan China  
Xi'an China  
Yekaterinburg Russia  
Zurich Switzerland